RRECS Mini Mail Survey Refresher Training

February 2024



Questions and Answers



If you have question that is unique to your office, please email the RRECS support team @ rrecs_support@usps.gov



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Mini Mail Survey Overview



Mini Mail Survey

02/24/2024 - 03/08/2024

Overview:

- 1. ALL Rural Routes are included in the Mini Mail Survey
- Trained EAS (or Craft on Higher Level) will conduct the Mini Mail Survey
- 3. 12 RRECS Office Walk Distances will be measured jointly by the manager and the assigned carrier
- Random Letters, Random Flats, 3982 PARS labels, and Miscellaneous Office Activity will be counted daily and input into RMSS
- 5. Data will be entered daily and in a timely manner, **no later than**COB current business day

Timeline:

The Mini Mail Survey will consist of 12 working days beginning Saturday, February 24, 2024 and will conclude Friday, March 8, 2024.

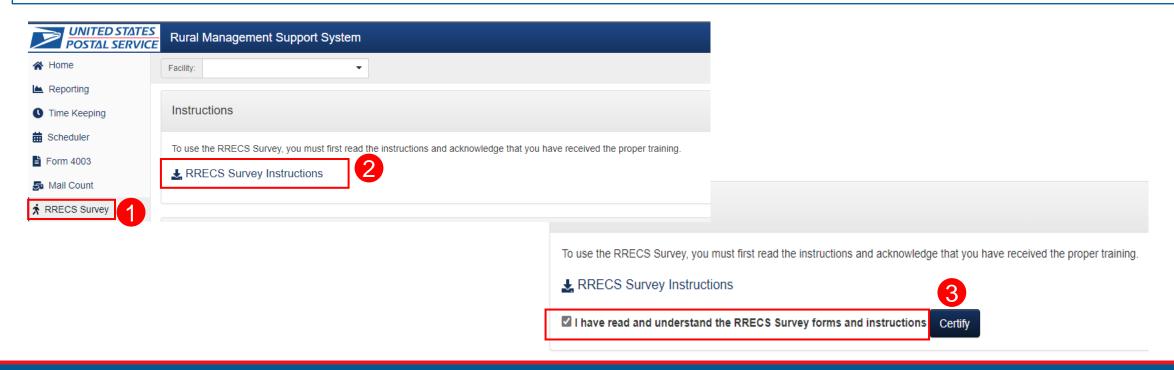


Accessing the Mini Mail Survey and Downloading Instructions

Managers will enter the Mini Mail Survey information through RMSS.

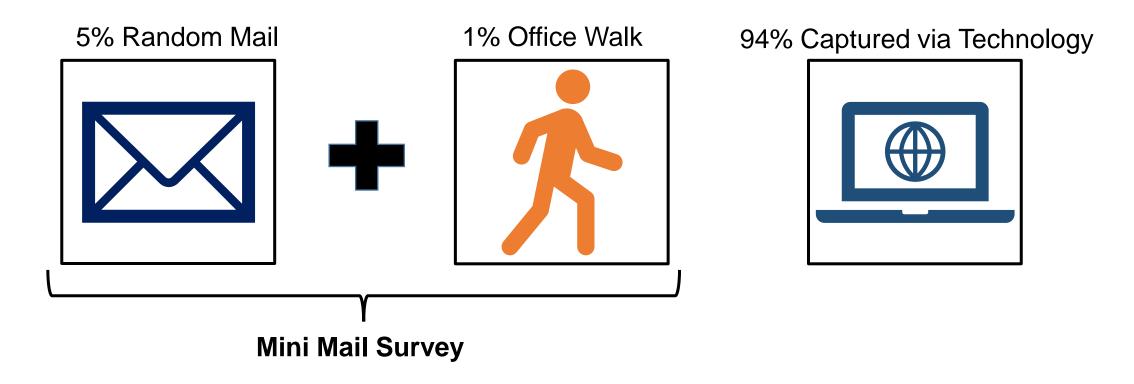
Steps:

- Select the RRECS Survey Tab.
- Users are required to review and acknowledge the RRECS Survey Instructions. Upon review, select the box next to "I have read and understand the RRECS Survey forms and instructions."
- 3 Once selected, the **Certify** button will appear. Select the certify button to continue.





Random Mail & Office Walk Database + Technology = Full Evaluation



A Mini Mail Survey and Office Walk Database population are required for RRECS evaluation.

RRECS only requires true 'random' mail to be counted in a semi-annual Mini Mail Survey entered in RMSS.

RMSS Prep



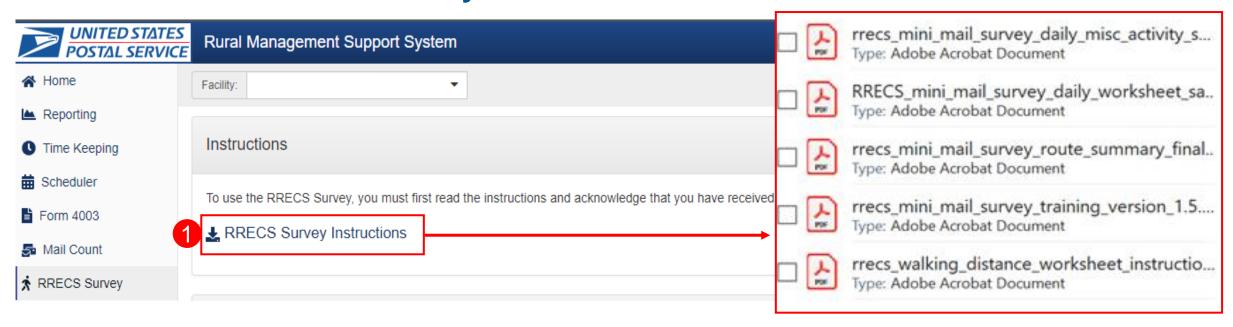
RMSS Prep Why?

2/10/2024 - 3/15/2024

- RMSS Prep provides the manager the opportunity to preload the unique identifiers for each delivery unit/route to indicate:
 - Route settings
 - Office walk distances (Managers and carriers must measure together)
- Preloading these elements allow managers to focus upon accurately capturing and recording mail volume and time during the Mini Mail Survey



Certification of RRECS Survey Instructions



To use the RRECS Survey, you must first read the instructions and acknowledge that you have received the proper training.

♣ RRECS Survey Instructions





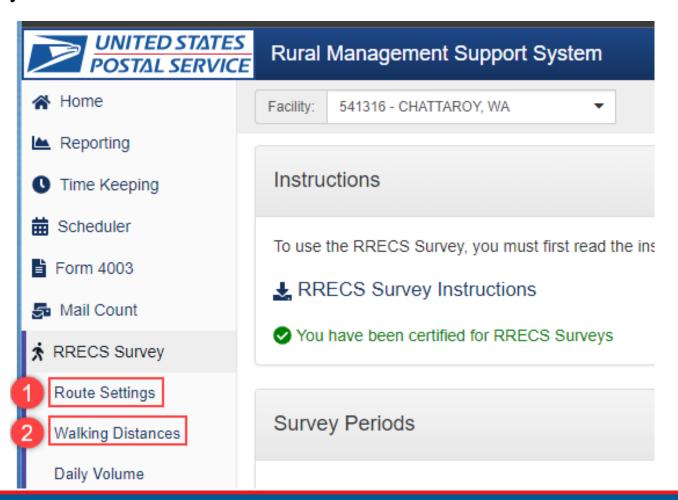
RMSS PREP: Route Settings & Office Walk Distance

Pre-Survey information must be completed prior to entering survey data. Entries can begin on February 10th and must be completed by COB March 15th

Pre-Survey Requirements:

- 1 Update Route Settings
- 2 Input Office Walking Distances

Note: Pre-Survey information must be completed prior to entering survey data.

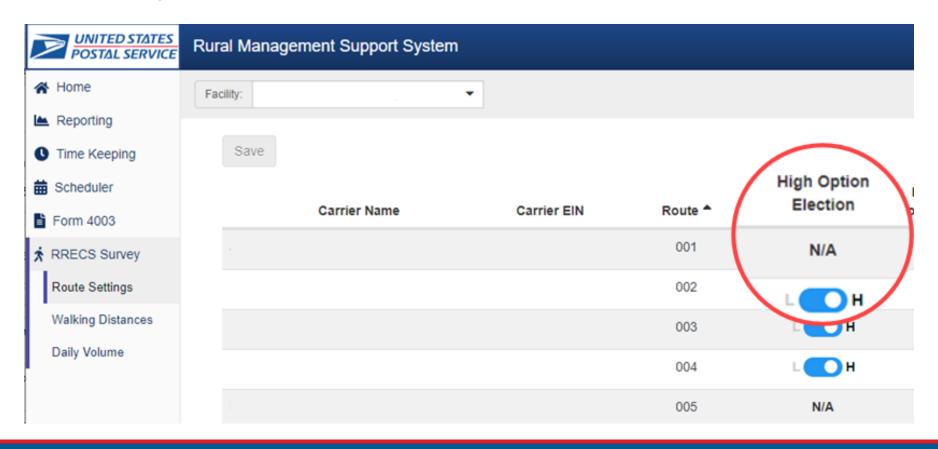




RMSS PREP: Route Settings – High Option Election

Notes for Route Settings

- Upon log-in all High Option Election toggles will be defaulted as 'Low'
- If Carrier elects and qualifies for 'High Option Election' then the Toggle must be selected to 'H'
 - Carrier must sign leave commitment (Form 4241) at the end of the Mini Mail Survey



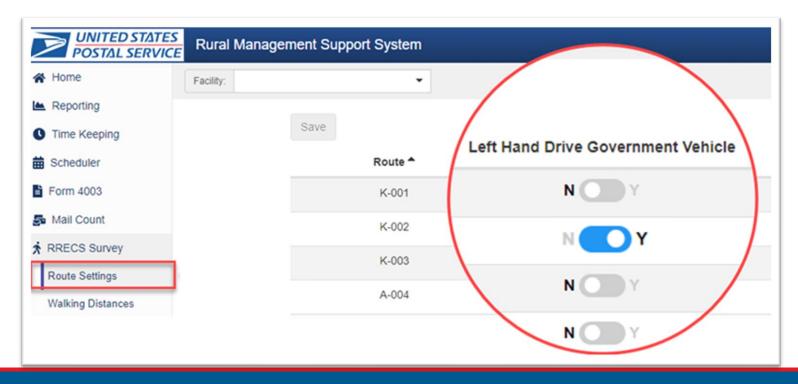


RMSS PREP: Route Settings – Left Hand Drive Government Vehicle

Prep work to include Gov Vehicle check to ensure ability to input daily data.

Manager Inputs:

- 1. Confirm 'Left Hand Drive Government Vehicle'
 - Government vehicles that have the steering wheel on the left-hand side qualify as LHD
 - ONLY vehicle types listed below should be toggled to Yes: NOY
 - Minivan (Dodge Tradesman, Caravan)
 - o 2 TON
 - ProMaster





What is Withdrawal Allowance?

• If carriers perform <u>any</u> withdrawal functions - allowance is added

- Applies to all routes in the delivery unit
 - All or Nothing No provision for partial credit within the same unit

- Number of withdrawals allowed:
 - Upon Reporting
 - Two additional in morning
 - Upon return from route

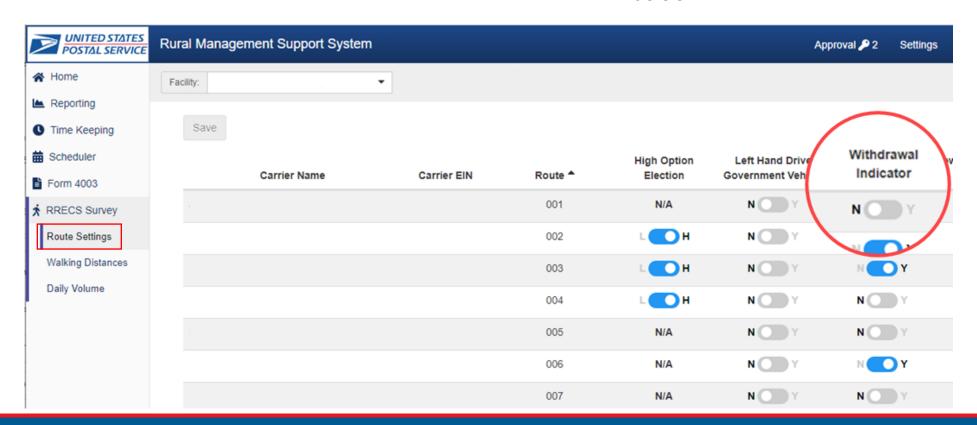




RMSS PREP: Route Settings – Withdrawal

Upon log-in all withdrawal indicator toggles will be defaulted as 'No'

- Toggle = Yes, then: NOY
 - Carrier must withdraw their own mail
 - Clerks generally do not take mail to the carrier's case
- Toggle = No, then:
 - Carrier must wait on mail from clerks
 - Clerks must take mail to the carrier's case





RMSS PREP: Office Walk Distances Data Collection - Measurement Tool

- Measure "Round Trip" from the point where the carrier stands when casing mail to the designated location, using the most direct walking path possible
- Measurements must be captured jointly with management and carrier
- Required to use a measuring device (i.e., measuring wheel tool, measuring tape)
- Measuring wheel can be purchased through eBuy Plus under item #8RL45 – 1'CIRC FT&10TH Compact Measuring Wheel



Office Walk Distances Outliers from 2nd Mini Mail Survey

	(5)		Weekly
AREA	Parcel	Mileage	Value in
	Hamper	Equivalent	hr:mm
SOUTHERN	26,653	5.05	11:27
ATLANTIC	11,615	2.20	4:59
ATLANTIC	4,042	0.77	1:44
ATLANTIC	3,795	0.72	1:38
ATLANTIC	3,360	0.64	1:27

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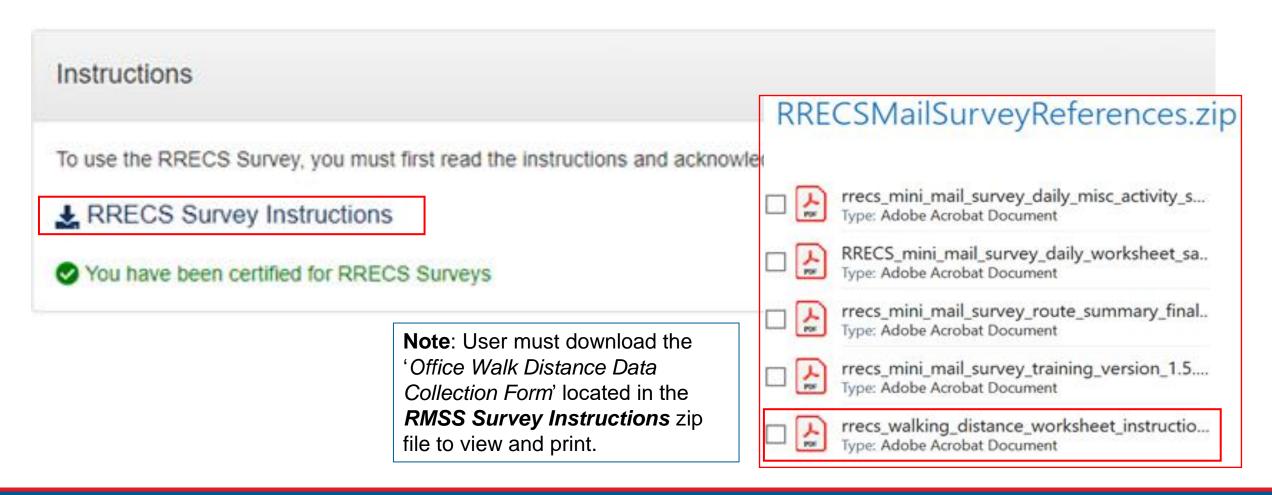
	(3)		Weekly
AREA	DPSL	Mileage	Value in
	Distribution	Equivalent	hr:mm
CENTRAL	2,343	0.44	1:27
ATLANTIC	1,687	0.32	0:27
CENTRAL	1,528	0.29	0:24
SOUTHERN	1,394	0.26	0:22
SOUTHERN	1,128	0.21	0:18

	(10)		Weekly
AREA	Load Mail	Mileage	Value in
	Conveyance	Equivalent	hr:mm
SOUTHERN	2,242	0.42	0:58
SOUTHERN	2,027	0.38	0:52
SOUTHERN	2,000	0.38	0:52
SOUTHERN	1,998	0.38	0:52
SOUTHERN	1,951	0.37	0:50

	(2) Raw		Weekly
AREA	Letters Flats	Mileage	Value in
	Distribution	Equivalent	hr:mm
SOUTHERN	2,207	0.42	0:57
SOUTHERN	2,139	0.41	0:55
SOUTHERN	1,624	0.31	0:42
SOUTHERN	1,614	0.31	0:42
SOUTHERN	1,612	0.31	0:42

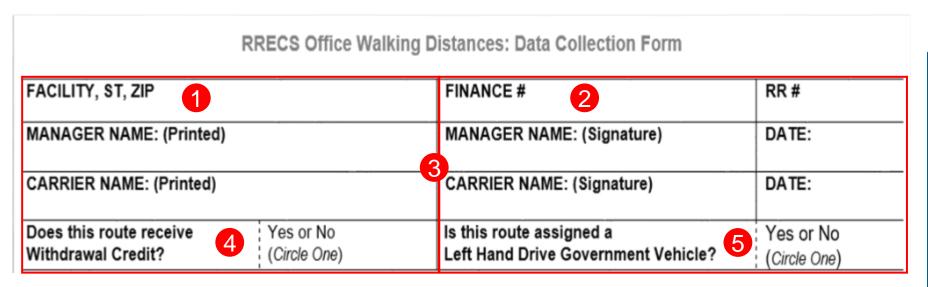


The RRECS Office Walking Distance Data Collection Form is used to record the walking distance data for each route as indicated. The data recorded on this form will then be entered into RMSS.



RMSS PREP: Office Walk Distance Data Collection Form Review

Both the **manager and regular/assigned carrier must be present and sign** to confirm walking distance measurements



Populate the following required fields:

- 1 Facility, ST, ZIP
- 2 Finance No.
- Manager & Carrier Name
- Withdrawal Credit (Circle "Yes" or "No")
- 5 Left Hand Drive (Circle "Yes" or "No")



Walking Distance Segments

For Non-Withdrawal Routes measure only Segments 1, 5-12;

Do not measure Segment 6 if the carrier uses a Privately Owned Vehicle (POV) to service the route (Enter "N/A") Measure the "Round Trip" distance (Footage) required for the carrier to complete the segment where applicable.

Segment Number	From	То	Distance (Footage)	Instructions
01	Scanner Storage	Carrier's Case		From the point the where the carrier stands when retrieving the scanner to the point
	Area			where the carrier stands when casing mail.
02	Carrier's	Raw Letter or		From the point where the carrier stands
	Case	Raw Flats		when casing mail to the point where the
		Distribution		carrier stands when retrieving raw letters or
		Case		raw flats, whichever is further. Include
				walking distance to obtain a conveyance if
				typically required. (Withdrawal routes only)

Segment Number	From	То	Distance (Footage)	Instructions
03	Carrier's Case	DPS Letters Distribution rack		From the point where the carrier stands when casing mail to the point where the carrier normally stands when retrieving the first tray from the DPS Letter rack. Include walking distance to obtain a conveyance if typically required. (Withdrawal routes only)
04	Carrier's Case	DPS Flats (FSS) Distribution rack	N/A	From the point where the carrier stands when casing mail to the point where the carrier normally stands when retrieving the first tray from the DPS Flats (FSS) rack. Include walking distance to obtain a conveyance if typically required. Note: This segment only applies to routes that use an EMA or are assigned a Left-Hand Drive (LHD) Government Vehicle and is a withdrawal route



Segment Number	From	То	Distance (Footage)	Instructions
05	Carrier's Case	Parcel hamper		From the point where the carrier stands when casing mail to the location where the carrier normally stands when grasping the handle of the parcel hamper for transport to their case.
06	Carrier's Case	Assigned location or typical location for inspection of vehicle		From the point where the carrier stands when casing mail to the point where the carrier stands when opening the driver's door of the parked vehicle. Use the assigned parking if there is one or the typical location if there is none. (Government vehicles only)

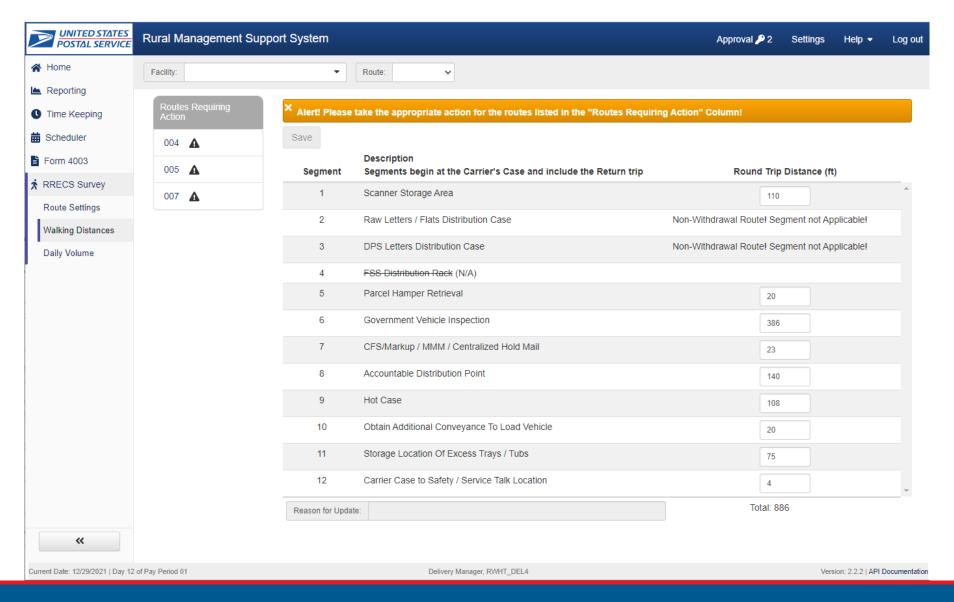
Segment Number	From	То	Distance (Footage)	Instructions
07	Carrier's Case	CFS/Markup /MMM /Centralized Hold Mail To the Carrier's Case		From the point where the carrier stands when casing mail and follows their normal path to the CFS, the Markup case, the MMM location, Centralized Hold and back to the carrier's case. Note: The order of the locations may vary according to local practices.
08	Carrier's Case	Accountables Distribution point		From the point where the carrier stands when casing mail to the point where the carrier receives accountable mail from the clerk in the morning.
09	Carrier's Case	Hot case		From the point where the carrier stands when casing mail to the point where the carrier stands when retrieving hot case mail



Segment Number	From	То	Distance (Footage)	Instructions
10	Carrier's Case	Location of hamper or other conveyance for loading mail in vehicle		From the point where the carrier stands when casing mail to the average point where the conveyance for transporting mail to the vehicle is stored.
11	Carrier's Case	Storage location for excess trays, tubs		From the point where the carrier stands when casing mail to the location where excess trays, tubs are stored after mail has been loaded for conveyance to the vehicle.
12	Carrier's Case	Location of where the Safety/Service talk is given		From the point where the carrier stands when casing mail to the designated Safety/Service Talk.



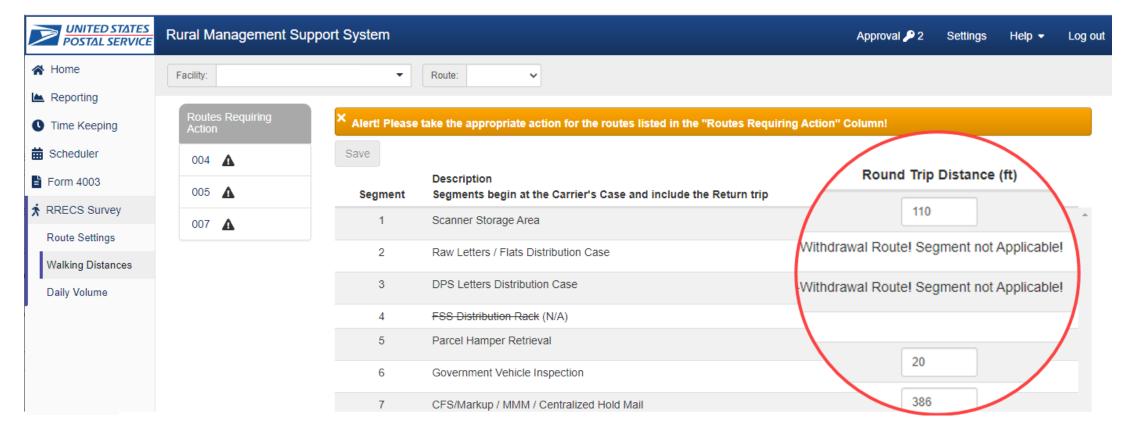
RMSS PREP: Office Walk Distances





RMSS PREP: Office Walk Distances

The round-trip distances recorded Office Walking Distance Data Collection Form are entered into RMSS accordingly.

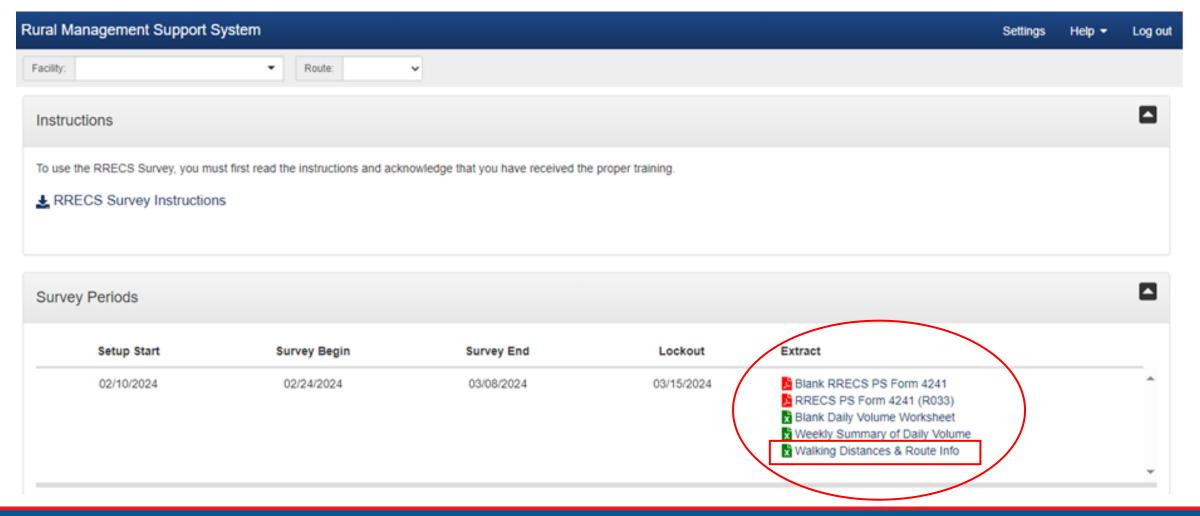


Note: Distance measurements entered should be rounded up to the nearest whole foot



Validation: Walking Distance Extract

Once all data has been recorded, the Walking Distance excel sheet should be printed, and a copy provided to the carrier for validation



Validation: Walking Distance Extract

Rural Route - Walking Distance

Survey Period:

Finance:

		Left Hand		(1)	(2)	(3)	(4)			
		Government		Scanner	Raw	DPSL	-FSS-			
	Withdrawal	Drive Vehicle	Vehicle	Storage	Letters Flats	Distribution	Distribution	-		
RR#	(Y) or (N)	(Y) or (N)	(E) or (G)	Area	Distribution	Rack	Rack			
001	N	N	E	10	0	C	N/A			
			(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
002	Y	N			CFS				Excess	
Extra	act		Parcel	Vehicle	Markup		Hot Case	Load Mail	Trays	Safety
_			Hamper	Inspection	Hold Mai	Accounta	ble Location	Conveyance	Tub	Service
x Bla	ank RRECS PS Fo ank Daily Volume V eekly Summary of I	Vorksheet	10		0 1	LO	10 10	10	10	10
	alking Distances &		20		0 2	20	20 20	20	20	20



Mini Mail Survey Daily Inputs/Review

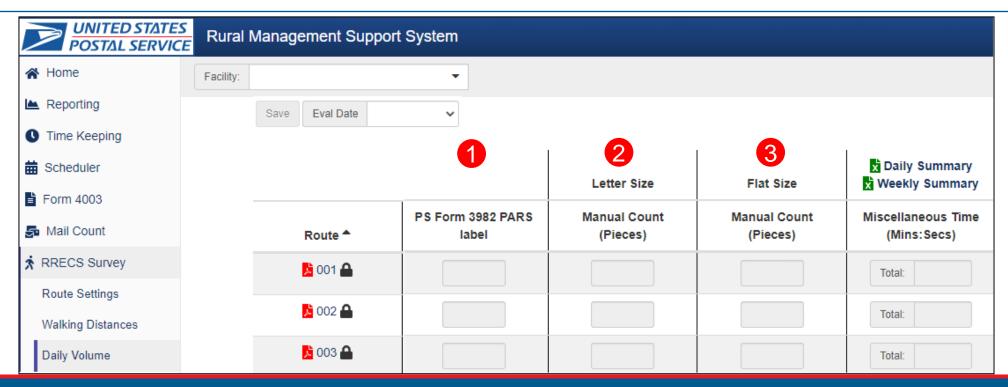


Mini Mail Survey Daily Inputs

Daily Inputs:

Volume data should be entered daily for each route. Select the appropriate date for data entry.

- 1 3982 PARS labels Quantity
- 2 Letter Size Pieces
- 3 Flats Size Pieces



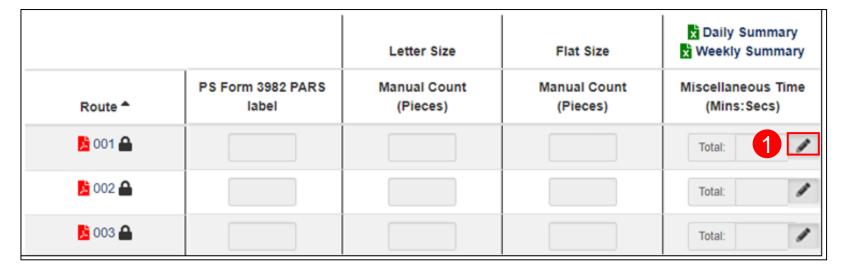


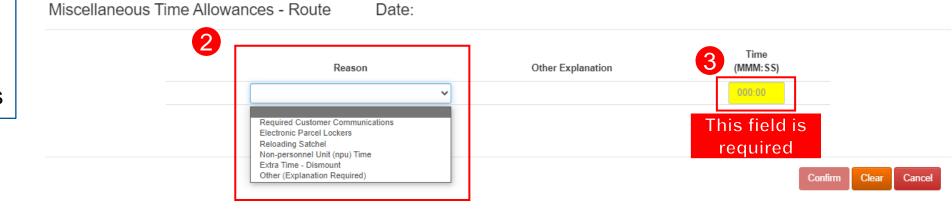
Mini Mail Survey Daily Inputs - Cont.

Daily Inputs:

Volume data should be entered daily for each route. Select the appropriate date for data entry.

- 1 Miscellaneous Time select the pencil icon to enter:
- 2 Explanation/Reason
- 3 Time in Minutes: Seconds





Note: Pre-populated drop-down items are available. Contact your DSS to enter additional Misc/Unique entries.

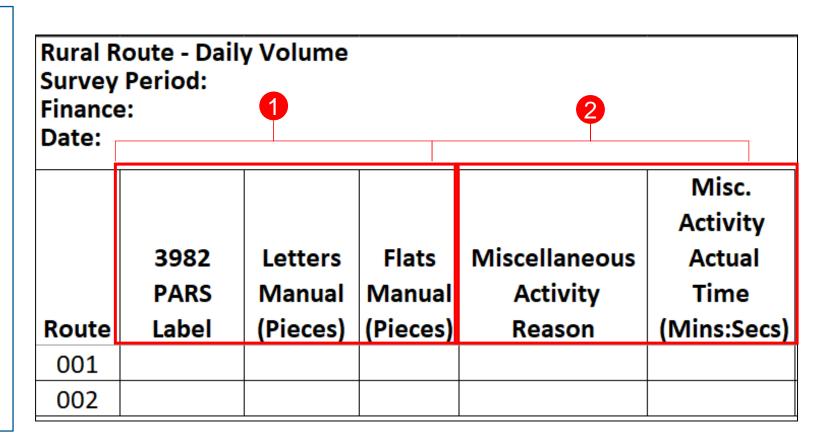


Daily Volume Worksheet

Prior to the actual survey period, users should download and **print** the **Daily Volume Worksheet**. The daily volume worksheet will be used to record volume and miscellaneous activity time daily.

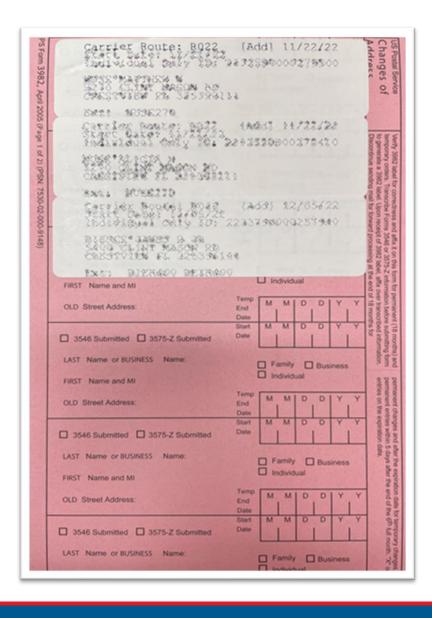
Open and Print the worksheet to conduct the following:

- 1 Record the data for each category of mail: PARS 3982 Labels, Letters Manual (pieces), Flats Manual (pieces)
- Misc. Activity Reason, and Misc. Activity Time (minutes:seconds)





3982 PARS Labels



3982 PARS Label card "Pink Card"

- Managers will print the 3982 PARS Labels daily and provide to carriers
- Count of labels received should be documented by route on the 'Daily Volume Worksheet' by the Managers
- 3982 PARS Labels to be provided to the carriers for validation and review daily



Random Letters

Random Letters Include:

- All letters manually sorted in the office
- Letter mail pulled from DPS (3M mail/Hi-rise without secondary addresses, CFS, RTS, UBBM, hold mail, closed business)
 - Inverted DPS letters (1 random letter for every 4 inverted DPS)
 - The carrier is to take count as they either case DPS or while delivering on street
- Carrier Routed Letters
 - Routes that never receive DPS mail but receive carrier routed letters from their respective plant and the volume does not populate in the daily End of Run (EOR) and/or RADAR report under CASED or DPS columns, these letters are to be counted as random letters





Random Letters Examples







Letters [Not to be Counted]

Random Letters **DO NOT** Include:

- DPS Mail
- NLM Mail
- Walk Sequence Saturation (WSS) mailings (Unique address)
 - RRECS Activity Scan / Hotkey 3
- Boxholders (No address)
 - RRECS Activity Scan / Hotkey 5







Random Flats

Random Flats Include:

• Flats sorted manually into distribution case



Random Flats examples







Flats [Not to be Counted]

Random Flats **DO NOT** Include:

- Any carrier routed bundles, such as Walk Sequence High-Density (WSH) or enhanced carrier route line of travel (ECRLOT)
- Walk Sequence Saturation (WSS) mailings/sets (Unique address)
 - o RRECS Activity Scan / Hotkey 2
- Boxholders (No address)
 - o RRECS Activity Scan / Hotkey 4
- ASFM 100 carrier routed flats (Flat received in tubs that contain a designated route number on the label)
- Bundles dropped at the Destination Delivery Unit (DDU)



Carrier Routed Bundled Flats [Not to be Counted]





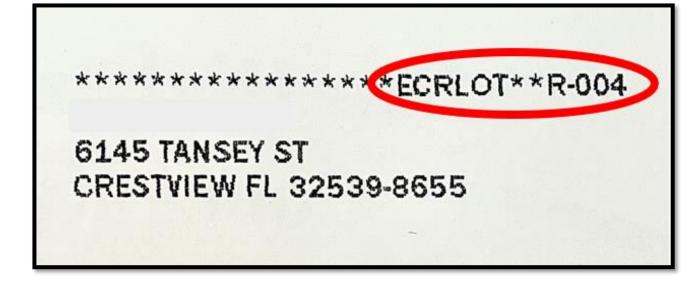
*Carrier Routed Bundled Flat volume is captured through IV automatically and displayed in RADAR



Carrier Routed Bundled Flats [Not to be Counted]







*Carrier Routed Bundled Flat volume is captured through IV automatically and displayed in RADAR



Carrier Routed Bundled Newspapers [Not to be Counted]





Automated Flat Sorting Machine (AFSM) 100 Carrier Routed Flats received in Tubs [Not to be Counted]



*AFSM100 CR Flat volume is captured through EOR automatically and displayed in RADAR



Miscellaneous Activity Worksheet

Prior to the survey period, users should download the **Miscellaneous Activity Worksheet** located in the **RMSS Survey Instructions** zip file and print copies for each route for each day of survey (# routes x 12 days)

	MISCELLANEOUS ACTIVITY WORKSHEET						
					Date	F	Route
Area		District		MPOO	Office		
Activity		Description					
<u> </u>	Required Customer Communications Time, if required by management, to answer customer questions across the counter or over the phone, if such duties occur daily or weekly.						
Record actual time used daily to service the EPLs. Actual time begins once all parcels are located at the EPL and carrier signs in on the keypad and continues until the carrier signs out on the keypad. If the carrier is required to wait to gain access to the keypad, that time is also recorded as actual time.							
Reloading Sa	Reloading Satchel Actual time to reload a satchel if required for multiple dismount deliveries.						

- Enter time used each day for each miscellaneous route activity
 - If no activities occur on any day, enter N/A on sheet for the day



Miscellaneous Activity Worksheet – Cont.

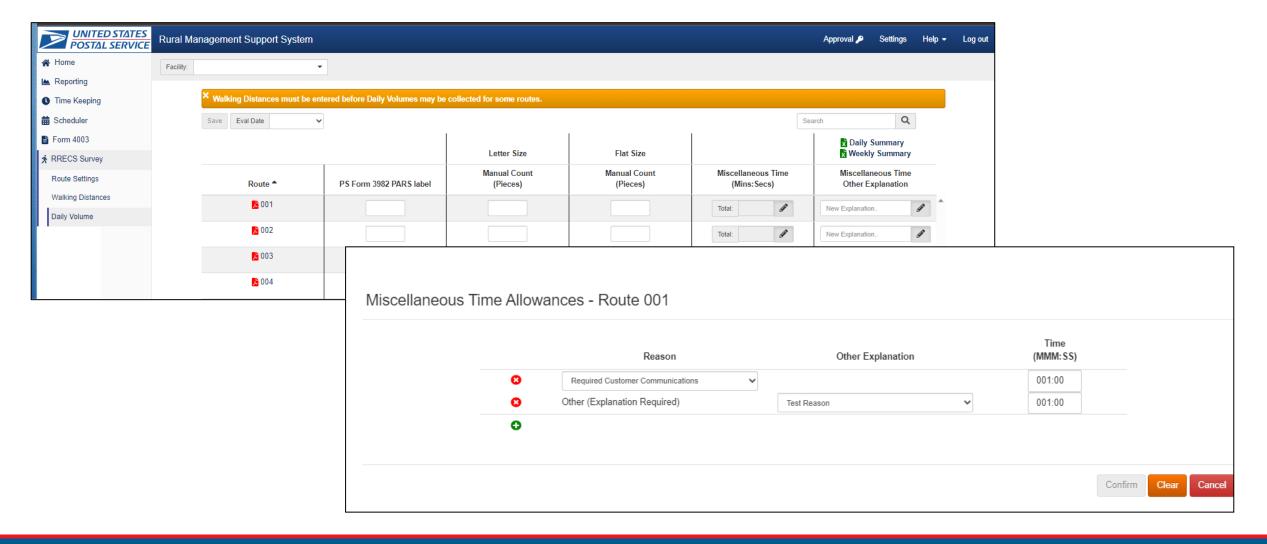
	MISCELLANEOUS ACTIVITY WORKSHEET					
Activity	Description	Time Used (minutes)				
Non-Personnel Unit (NPU) time	Non-personnel units are small, non-staffed stations and branches that are served by a rural carrier in a location typically provided by a contractor. A non-personnel unit provides essential mail services on a self-service basis, such as the collection and delivery of mail and the sale of stamps. Rural carriers are required to remain at NPU for a minimum of 15 minutes each day					
Extra Time - Dismounts	Additional time associated with accessing delivery point at an authorized dismount such as, key keeper, security guard/gate check-in, or access code entry					
Other Daily or Weekly Recurring Activity	Must be approved by District Rural DSS. Explanation must be entered. Time associated with End-Of-Shift activities (time between RETURN2DU and PMCASING/CLOCKOUT) should not be recorded as misc. time					

- Enter time used each day for each miscellaneous route activity
 - o If no activities occur on any day, enter N/A on sheet for the day



Miscellaneous Time Allowances

Enter Miscellaneous time through the RRECS Survey Daily Volume

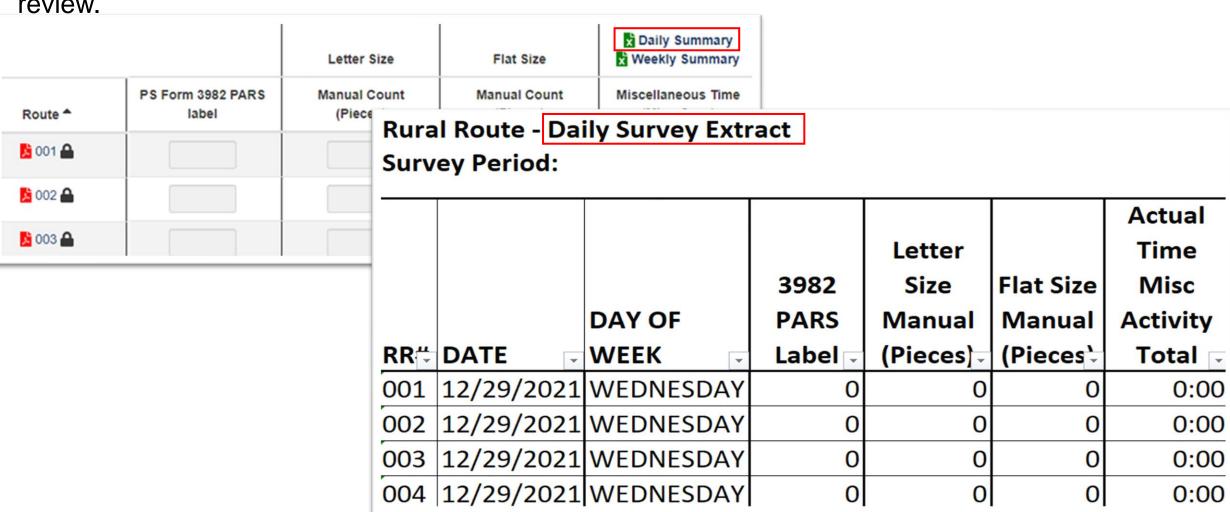




Daily Summary Volume Report

Print the Daily Summary Report to verify totals per route each day and provide copy to carrier for

review.





Weekly Summary of Daily Volume Report

At the conclusion of Daily Volume data collection in RMSS each week:

- Managers will print the Weekly Summary of Daily Volume excel sheet and provide to carriers for confirmation
- Managers and carriers will work together to verify Daily Volume data entries displayed on the worksheet
- If necessary, Managers and carriers will identify any discrepancies and adjust as needed daily

		RMSS - Survey Period Summary Survey Period:											
										3982	Letter Size	Flat Size	Actual Time Misc
										PARS	Manual	Manual	Activity
	BA	AREA	FDC	DISTRICT	мроо	FACILITY	ST	FIN#	RR#	Label	(Pieces)	(Pieces)	Total
	4B	ATLANTIC	020	MA-RI	С	AMESBUR	MA	240119	001	4	6	6	2
Extract	4B	ATLANTIC	020	MA-RI	С	AMESBUR	MA	240119	002	0	0	0	0
Blank RRECS PS Form 4241 Blank Daily Volume Worksheet Weekly Summary of Daily Volume Walking Distances & Route Info		ie											



Mini Mail Survey Summary (By Route)

The Summary provides confirmation by the assigned carrier and manager that data is correct.

After all data is entered:

- Managers will print the MMS
 Summary excel sheet and provide to carriers for confirmation
- If discrepancies are identified, Manager shall correct immediately, as the system will lock-out on March 15th 17:00 CST

Rural Route Mini Mail Survey Summary

Survey Period (Date Range):

Area: | District: | MPOO:

Finance: | Facility: | ZIP: | RR:

Date	3982 PARS LABEL	Letter Size Manual (Pieces)	Flat Size Manual (Pieces)	Misc. Activity Actual Time Total (MM:SS)
Total				

RRECS PS Form 4241, Jan 2023



Provides confirmation by the assigned carrier and the manager the information is correct.

After all data is entered on or before March 15th, 2024:

- 1. This will provide the carrier the opportunity to select the High Option if they qualify and sign 'Leave Commitment'
- 2. Manager and Carrier should sign and date to certify the information is correct
- High Option Election toggle must be selected in Route Settings

COMPLETE THE FOLLOWING INFORMATION ON THE LAST DAY OF THE MAIL SURVEY					
High Option: Yes No					
High Option election requires the assigned Regular Carrier meeting all criteria as provided in Article 9.2.C.7.a. of the National Agreement to include the Carrier's signature agreeing to the "Leave Commitment" below: In the event that I am eligible to elect a higher route classification, I agree to use sufficient annual leave during the guarantee period to assure that my total actual work hours will not exceed 2,080 during the guarantee period.					
Carrier Signature for "Leave Commitment":					
Survey Data Certified To Be Correct:					
Carrier's Signature:	Date (MM/DD/YYYY):				
Manager's Signature:	Date (MM/DD/YYYY):				
RRECS PS Form 4241, Jan 2023	RRECS PS Form 4241, Jan 2023 Printed On:				

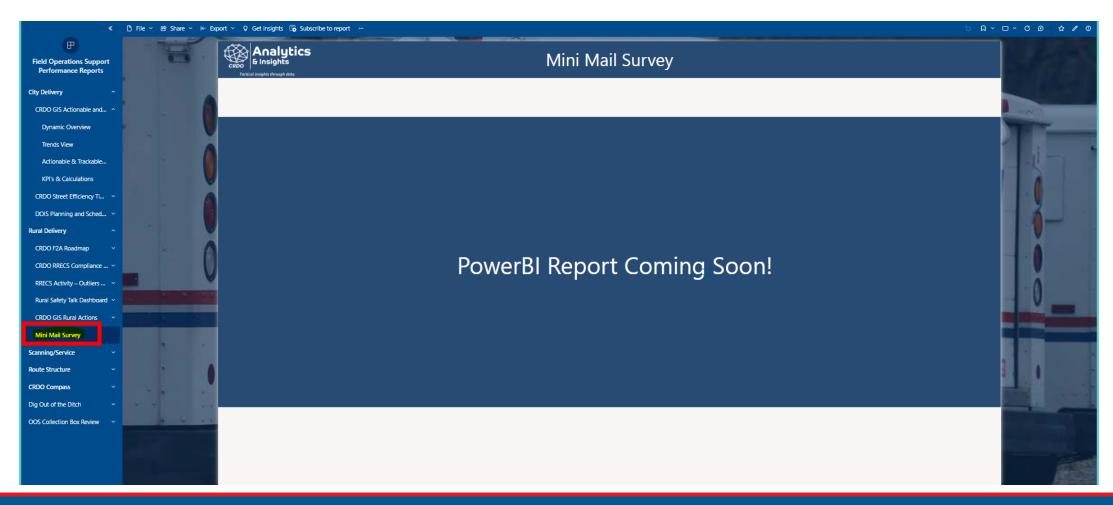


Power BI Tool - MMS



New Power BI Tool for Mini Mail Survey Data Comparison – Available 2/12/24

Mini Mail Survey - Power BI (powerbigov.us)







New Power BI Tool for Mini Mail Survey Data Comparison

2.25 ft of random flats = 259 pieces



AREA	CASED LETTERS EVAL 1	CASED LETTERS EVAL 2		CASED LETTERS % VARIANCE	Weekly Value in hr:mm
ATLANTIC	74	16,367	16,293	22017.57%	22:01

AREA	CASED FLATS EVAL 1	CASED FLATS EVAL 2	CASED FLATS VARIANCE	CASED FLATS % VARIANCE	Weekly Value in hr:mm
ATLANTIC	456	8,985	8,529	1870.39%	1:52

New Power BI Tool for Mini Mail Survey Data Comparison



AREA	PARS LABEL EVAL 1	PARS LABEL EVAL 1	PARS LABEL VARIANCE		Weekly Value in hr:mm
SOUTHERN	20	314	294	1470.00%	1:28

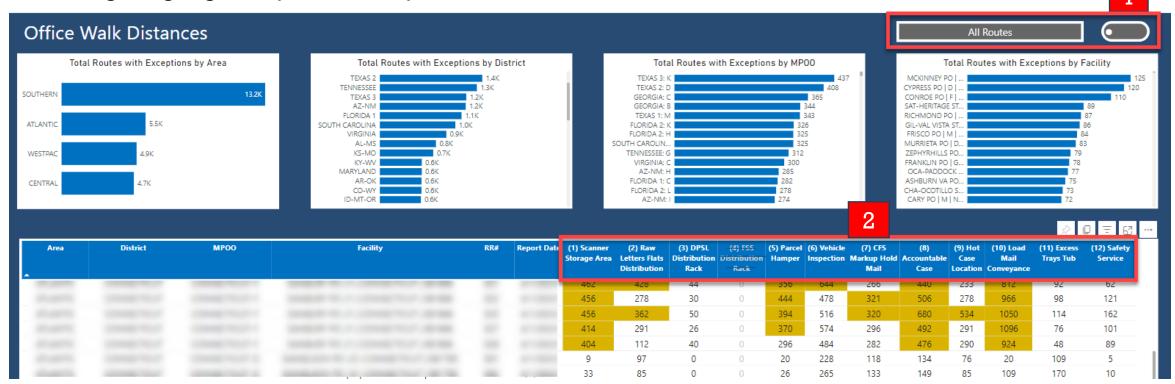
AREA	TOTAL OFFICE WALK	TOTAL OFFICE WALK	TOTAL OFFICE WALK	OFFICE WALK DISTANCE	Weekly
	DISTANCE	DISTANCE	DISTANCE	%	Value in
	EVAL 1	EVAL 2	VARIANCE	VARIANCE	hr:mm
SOUTHERN	2,661	28,844	26,183	983.95	1:38



New Power BI Tool for Office Walk Distances for current MMS

Walk Distance View

- 1. Toggle to select routes with potential input errors only
- 2. Walk Distance Entries
 - 12 Total Distances
 - Orange highlighted potential input errors

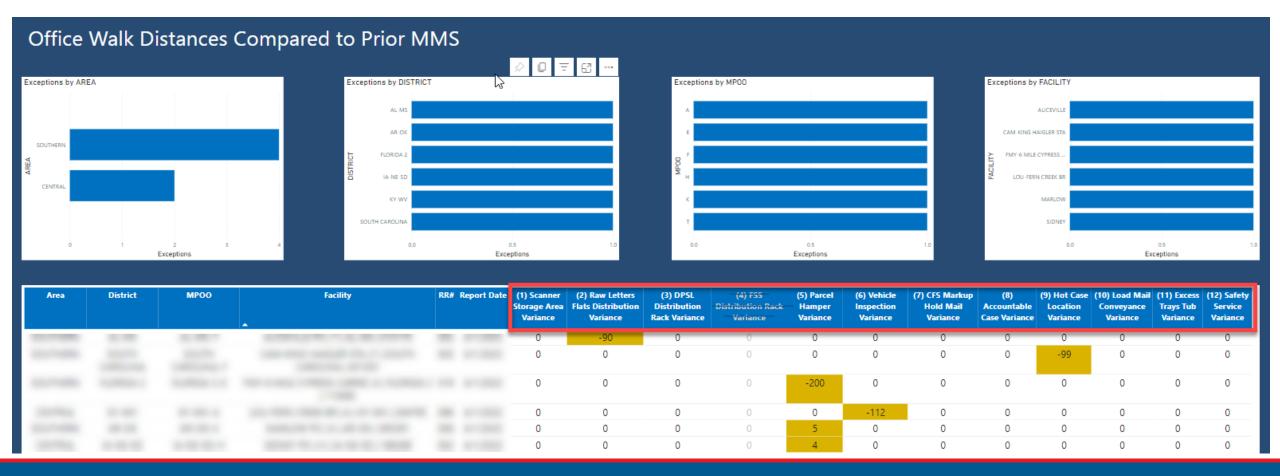




New Power BI Tool for Office Walk Distances Compared to Prior MMS

Routes will be identified when significant changes have occurred as compared to prior MMS

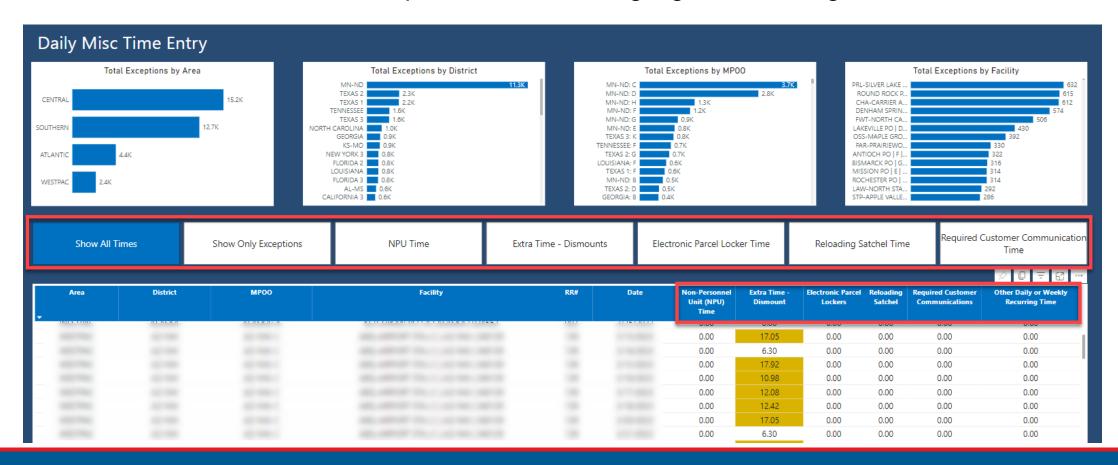
Segments will be highlighted in orange and will require review for accuracy



New Power BI Tool for Miscellaneous Time

Misc Time Entry

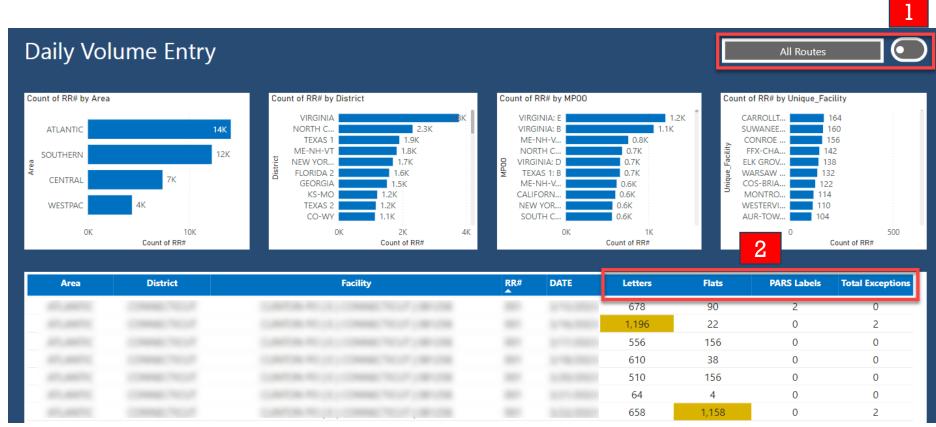
- Slicers available below to view individual entries
- Possible input errors will be highlighted in orange





New Power BI Tool for Daily Volume Review

- 1. Toggle to select routes with potential input errors only
- 2. Volume Exceptions
 - Letters
 - Flats
 - PARS Labels
- Possible input errors will be highlighted in orange





New Power BI Tool – Daily Expectations for Data Integrity



- 1. Offices to review inputs and make corrections daily
- 2. If errors identified, corrections should be made in RMSS by COB
- 3. Report will be updated daily at 8:00 est for the previous day
- 4. All final corrections must be made by 1700 CT on Friday, March 15th



Conclusion



Important Dates

Complete By:	Action:
02/10/2024 - 03/15/2024	Delivery Units enter Office Walk, Route Settings and Daily Volume data into the Rural Management Support System (RMSS) web application
02/24/2024	A 12-day Mini Mail Survey of stated items begins on all rural routes
02/24/2024 - 03/08/2024	Data entry must be made daily by COB for all routes
03/01/2024	DPM / LTM Mapping Deadline Date. No mapping changes will be reflected post this date in Eval 3
03/15/2024	All Mini Mail Survey entries to include Office Walk, Route Settings and Daily Volume must be finalized by 17:00 CT. No additional changes will be accepted post this date.
04/06/2024	Effective date of the RRECS Evaluation; Update the Rural Carrier schedules in RMSS Scheduling tool URL: https://blue.usps.gov/delret/L3do/rural/timekeeping/rural_schedule_tool_v19.1.01.xlsx



Training Expectations

Training will be conducted from 02/06 through 02/23

 Delivered by HQ Rural Strategy and Transformation Team

Who can count during Mini Mail Survey?

- EAS who have been trained
- Eligible craft employees serving on higher-level assignments (PS1723) and trained
 - Administrative employees who have been trained
 - CCAs who have been trained
 - Rural PTFs and RCAs CANNOT be utilized.



Rural Blue Page

Hyperlink >>> RRECS eMail Support <<<

Hyperlink >>> RRECS Volume (RADAR) <<< Webpage

Hyperlink >>> RRECS RADAR Volume Report - VP Letter <<<

Hyperlink >>> Mini-Mail Survey Outliers Eval 1 vs Eval 2 <<< (Large file! Please be patient when downloading)

Mini Mail Survey (MMS) - Important Dates				
Saturday, February 24, 2024	Begin MMS	First Day of 12-Day MMS - Begin data entry of "Daily Volume" and "Miscellaneous Time"		
Friday, March 01, 2024	DPM / LTM Mapping Certification Deadline	Routes must be mapped in DPM and certified in LTM		
Friday, March 08, 2024	End MMS	Last Day of MMS - Data for all routes should be entered for all 12 days of the MMS		
Friday, March 15, 2024	Lockout MMS	Final Day for MMS Entries - No updates to MMS data may be made after 03.15.2024		
Saturday, March 30, 2024	Forms 4241A & 4241M PDF	Print and Distribute PS Forms 4241A & 4241M		
Saturday, April 06, 2024	Effective Date	Route Evaluations go into effect		

^{*}RRECS MMS Training Completion Tracking (*Under Revision*)



^{*}RRECS MMS Training Presentation (*Under Revision*)

^{*}RRECS MMS Stand Up Talk (Under Revision)

^{*}RRECS MMS Survey Instructions & Worksheets (*Under Revision*)





Appendix



Miscellaneous Activity Worksheet

MISCELLANEOUS ACTIVITY WORKSHEET							
_				Date		Route	
Area	District	1	МРОО	Office		1	
Activity	Description			Time Used (minutes)			
Required Customer Communications	Time, if required by management, to answer customer questions across the counter or over the phone, if such duties occur daily or weekly.						
Electronic Parcel Lockers	Record actual time used daily to service the EPLs. Actual time begins once all parcels are located at the EPL and carrier signs in on the keypad and continues until the carrier signs out on the keypad. If the carrier is required to wait to gain access to the keypad, that time is also recorded as actual time.						
Reloading Satchel	Actual time to re	Actual time to reload a satchel if required for multiple dismount deliveries.					
Non-Personnel Unit (NPU) time	Non-personnel units are small, non-staffed stations or branches that are serviced by a rural carrier in a location typically provided by a contractor. A non-personnel unit provides essential mail services on a self-service basis, such as the collection and delivery of mail and the sale of stamps. Rural carriers are required to remain at NPU for a minimum of 15 minutes each day						
Extra Time - Dismount	Additional time associated with accessing delivery point at an authorized dismount such as, key keeper, security guard/gate check-in, or access code entry.						
Safety/Service Talk	The actual time recorded for each Safety/Service Talk. Time will begin when the manager calls the group together to begin the talk. Time will end when the manager concludes the talk to the group.						
Other Daily or Weekly Recurring Activity		ed by District Rural D e associated with En	•				



RRECS OFFICE Walking Distance: Data Collection Form

RRECS Office Walking Distances: Data Collection Form

FACILITY, ST, ZIP		FINANCE #	RR#
MANAGER NAME: (Printed)		MANAGER NAME: (Signature)	DATE:
CARRIER NAME: (Printed)		CARRIER NAME: (Signature)	DATE:
Does this route receive Withdrawal Credit?	Yes or No (Circle One)	Is this route assigned a Left Hand Drive Government Vehicle?	Yes or No (Circle One)

Walking Distance Segments

For Non-Withdrawal Routes measure only Segments 1, 5-12;

Do not measure Segment 6 if the carrier uses a Privately Owned Vehicle (POV) to service the route (Enter "N/A") Measure the "Round Trip" distance (Footage) required for the carrier to complete the segment where applicable.

Segment Number	From	То	Distance (Footage)	Instructions
01	Scanner Storage Area	Carrier's Case	, , , ,	From the point the where the carrier stands when retrieving the scanner to the point where the carrier stands when casing mail.
02	Carrier's Case	Raw Letter or Raw Flats Distribution Case		From the point where the carrier stands when casing mail to the point where the carrier stands when retrieving raw letters or raw flats, whichever is further. Include walking distance to obtain a conveyance if typically required.
03	Carrier's Case	DPS Letters Distribution rack		From the point where the carrier stands when casing mail the point where the carrier normally stands when retrieving the first tray from the DPS Letter rack. Include walking distance to obtain a conveyance if typically required.
04	Carrier's Case	DPS Flats (FSS) Distribution rack		From the point where the carrier stands when casing mail to the point where the carrier normally stands when retrieving the first tray from the DPS Flats (FSS) rack. Include walking distance to obtain a conveyance if typically required. Note: This segment only applies to routes that use a Privately Own Vehicle (POV) or are assigned a Left Hand Drive (LHD) Government Vehicle
05	Carrier's Case	Parcel hamper Retrieval		From the point where the carrier stands when casing mail to the location where the carrier normally stands when grasping the handle of the parcel hamper for transport to their case.
06	Carrier's Case	Assigned location or typical location for inspection of Government vehicle		From the point where the carrier stands when casing mail the point where the carrier stands when opening the driver door of the parked vehicle. Use the assigned parking if there is one or the typical location if there is none.
07	Carrier's Case	CFS / Markup / MMM /Centralized Hold Mail to the Carrier's Case		From the point where the carrier stands when casing mail and follows their normal path to the CFS, the Markup case, the MMM location, Centralized Hold and back to the carrier's case. Note: The order of the locations may vary according to local practices.
08	Carrier's Case	Accountables Distribution point		From the point where the carrier stands when casing mail t the point where the carrier receives accountable mail from the clerk in the morning.
09	Carrier's Case	Hot case		From the point where the carrier stands when casing mail t the point where the carrier stands when retrieving hot case mail
10	Carrier's Case	Obtain additional conveyance for loading mail in vehicle		From the point where the carrier stands when casing mail t the average point where the additional conveyance for transporting mail to the vehicle is stored.
11	Carrier's Case	Storage location for excess trays, tubs		From the point where the carrier stands when casing mail the location where excess trays, tubs are stored after mail has been loaded for conveyance to the vehicle.
12	Carrier's Case	Location of where the Safety/Service talk is given		From the point where the carrier stands when casing mail t the designated Safety/Service Talk.



RRECS Form 4241

ea:	District:		MPO0:	_
nance:	Fadilty: _		ZIP:	RR:
ate	3982 PARS LABEL	Letter Size Manual (Pleces)	Flat Size Manual (Pieces)	Misc. Activity Actual Time Total (MM:SS)
				+
otal				
	HE FOLLOWING INFO		LAST DAY OF THE	MAIL SURVEY
High Option: High Option 9.2.C.7.a. of Commitment In the event in the guern of t	Yes No election requires the assignment to the National Agreement to that I am eligible to elect a larantee period to assure	gned Regular Carrier m o include the Carrier's a higher route classifica	neeting all criteria as signature agreeing to stion, I agree to use s	provided in Article o the "Leave sufficient annual leave
High Option: 9.2.C.7.a. of Commitment In the event t during the gu guarantee pe	Yes No election requires the assignment to the National Agreement to that I am eligible to elect a larantee period to assure	gned Regular Carrier m o include the Carrier's a higher route classifica that my total actual wo	neeting all criteria as signature agreeing to ation, I agree to use s rk hours will not exce	provided in Article o the "Leave sufficient annual leave sed 2,080 during the
High Option: 9.2.C.7.a. of Commitment In the event t during the gu guarantee pe	Yes No election requires the assignment to the National Agreement to that I am eligible to elect a larantee period to assure eriod.	gned Regular Carrier m o include the Carrier's a higher route classifica that my total actual wo	neeting all criteria as signature agreeing to ation, I agree to use s rk hours will not exce	provided in Article o the "Leave sufficient annual leave sed 2,080 during the
High Option: High Option 9.2.C.7.a. of Commitment In the event t during the gu guarantee pe Carrier Signa	Yes No election requires the assignment to the National Agreement to that I am eligible to elect a larantee period to assure eriod.	gned Regular Carrier m o include the Carrier's a higher route classifica that my total actual wo	neeting all criteria as signature agreeing to ation, I agree to use s rk hours will not exce	provided in Article o the "Leave sufficient annual leave sed 2,080 during the
High Option: High Option 9.2.C.7.a. of Commitment In the event t during the gu guarantee pe Carrier Signa	Yes No election requires the assignment to below: that I am eligible to elect a larantee period to assure eriod.	gned Regular Carrier m o include the Carrier's a higher route classifica that my total actual wo lent*:	neeting all criteria as signature agreeing to ation, I agree to use a rk hours will not exce	provided in Article the "Leave sufficient annual leave sed 2,080 during the Date:



RRECS Daily Volume Form

Rural Route - Daily Volume ourvey Period: inance: Date:						
Route	3982 PARS Label	Letters Manual (Pieces)	Flats Manual (Pieces)	Miscellaneous Activity Reason	Misc. Activity Actual Time (Mins:Secs)	