Q: One of my customers has been quarantined.  Do I have to pick up the outgoing mail?

A: No, the Domestic Mail Manual states:

“508.2.2.4 Delivery to Recipient With Contagious Disease

Mail is delivered to a customer’s mailbox if a quarantined disease exists, provided

that delivery can be made without exposure to contagion. No mail is collected from

such box while the quarantine is in force.”

Note: “It may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes, but this is not thought to be the main way the virus spreads.” CDC

Thank you and Have a Safe Day